



# **EPS Channel User Manual**



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# **1. Introduction**

### **1.1 General Description**

EPS (Easy Provisioning Server) is a cloud based service that provides centralized deployment, device management, account management, configuration management, task management, user management, monitoring, and other features. EPS also supports pre-configuration of offline devices and the automatic configuration of phones at any time during deployment for zero-touch management.

# **2. Supported Browsers**

Browser	Version
Google Chrome	Chrome 57+
IE	IE 10+
Firefox	Firefox 66+

# **3. Supported devices**

Model	Version
М3	2.12.04
M5	2.12.04
M7	2.12.04

# 4. Getting Started

### 4.1 Log in to EPS as a Channel User

1. Enter the EPS domain name in the browser: (https://eps.aledevice.com).



		Easy Provis	sioning Server	
	Alcatel·Lucent 🅢	▲ Mail/User name		
	Enterprise		Forgot Password	
all and all		Eng	glish 🕶	
FILL STATE		Privacy Policy	Feedback Documents	1
10.5				

- 2. Select the required language from the drop-down box.
- 3. Enter your EPS email, username, and password.
- 4. Click "Login".

#### 4.2 Edit Channel User Information

Click on the button under username to open a drop-down menu. Click "**Personal Information**" to modify user information.



Alcatel·Lucent 🕖	Easy Provisioning Server   C	hannel	English(English) $\vee$ channel $\vee$	Feedback Documents
≡	Personal Information			
Enterprise Management	channel • Basic Info			
Channel Management	* Display Name	channel	Modify	
Suctom Management	Email	3@qq.com	Modify	
	Username	channel		
	Password	*****	Modify	
	Country/Region		Modify	
	Timezone		Modify	
	<ul> <li>Role Info</li> </ul>			
	Role	admin		



### 4.3 Recover Channel User Password

If the user forgets their password, a new one can be requested from the EPS server. Enter the account username, then click "Forgot Password".

	Easy Provisi	ioning Server							
	Channel_BP								
Alcatel·Lucent	⊕ ●●●●●●								
encerprise		Forgot Password							
	LC	ogin							
	English(E	English) 🔻							
	Privacy Policy	Feedback Documents							
Fc The system will se	<b>Forget password</b> The system will send the reset password link to your mailbox								
ada.wang	j@al-enterprise.com								
Please en	ter the verification code	N+7G							
	Confirm								
	Return to login								

• You will be redirected to the reset password page. Input the email address and verification code. You will receive an email with the reset password link after clicking the "**Confirm**" button.





• Click the "Immediate Reset" button or paste the reset password link into the browser address bar, then reset the password. Once the reset is complete, the user can log in to EPS normally with the new password.

#### 4.4 Homepage

The Enterprise Management, Channel Management, and System Management configuration menus are displayed in the Channel interface.

Alcatel·Lucent 🕖	Easy Provisioning Server   Cha	nnel				nglish(English) 🗸	🗸 channel 🗸	Feedback	k Documents
	Enterprise Management								
Enterprise Management	Enterprise Name/Register Email/Contact	QSearch							Add
💄 Channel Management	Enterprise Name 💠	Register Email	Status	Frozen ≑	Country/Area	Create Date ≎	Creator ≑	Options	ø
🖶 System Management 🗸	ALE-Gavin	810965277@q q.com	active	Unfrozen	China	2021/01/22 17:54	channel	Ľ C A	
	enterprise		active	Unfrozen		2020/12/02 09:36		C A	
							Total 2 10/page	~ <	1

# 5. Enterprise Management

### 5.1 Create Enterprise

New enterprises can be created by the channel user.



	Easy Provisioning Server   Channe	I				English(English	) 🗸 channel 🗸	Feedback	k Documen
	Enterprise Management								
Leterprise Management	Enterprise Name/Register Email/Contact	Search							Add
🛓 Channel Management	Enterprise Name ≑	Register Email	Status	Frozen ≑	Country/Area ≑	Create Date ≑	Creator \$	Options	ø

Click the "Add" button, then input corresponding information:

- Enterprise Name
- Email
- Country/Area
- Contact (optional)
- Phone Number (optional)

Enterprise Management /	Add Enterprise
Account Info	
* Enterprise Name	Please enter the enterprise name, maximum 128 characters.
* Register Email	Please enter the email,maximum 50 characters.
Enterprise Info	
* Country/Area	Please select ~
Contact	Please enter the contact,maximum 50 characters.
Phone Number	Please enter the phone number,maximum 50 characters.

### 5.2 Edit Enterprise

Selects the enterprise that needs to be edited, then click the "Edit" button.

Alcatel·Lucent 🎻	Easy Provisioning Server	Channel			English	(English) 🗸	channel $ \smallsetminus $	Feedback	Documents
	Enterprise Management								
2 Enterprise Management	Enterprise Name/Register Email/Con	tact Q	Search						Add
Channel Management	Enterprise Name 💠	Register Email	Status	Frozen ≑	Country/Ar ea ≑	Create Date ≑	Creator ≑	Options	٥
🕂 System Management 🗸	enterprise		active	Unfrozen		2020/12/02 09:36		C A	



### 5.3 Reset Enterprise Admin Password

Selects the enterprise, then click the "**Reset Password**" button to send an email with the reset password link to the enterprise admin's inbox.

Alcatel·Lucent 🕖	Easy Provisioning Server   Channel				English	English(English) v channel v			c Documents	
	Enterprise Management									
Enterprise Management	Enterprise Name/Register Email/Co	intact Q	Search						Add	
Channel Management	Enterprise Name ≑	Register Email	Status	Frozen ≑	Country/Ar ea \$	Create Date \$	Creator ≑	Options	ø	
🚦 System Management 🗸	enterprise		active	Unfrozen		2020/12/02 09:36		≝ С 🗚		
						Tot	al 1 10/page	~ <	1 >	

### 5.4 Freeze/Unfreeze Enterprise

Select the enterprise, then click the "Frozen" button.

	Easy Provisioning Server	Channel			English	(English) 🗸	channel $\checkmark$	Feedback	Documents
	Enterprise Management								
Enterprise Management	Enterprise Name/Register Email/Cont	act Q	Search						Add
Channel Management	Enterprise Name 💠	Register Email	Status	Frozen ≑	Country/Ar ea ≑	Create Date ≑	Creator ≑	Options	ø
H System Management ∨	enterprise		active	Unfrozen		2020/12/02 09:36			

After the enterprise user is frozen, the "**Frozen**" button will switch to an "**Unfrozen**" button. All user accounts of this enterprise will become disabled until it is unfrozen.

Alcatel·Lucent 🎻	Easy Provisioning Serve	r <b>  Channe</b> l			English	(English) 🗸	channel $\checkmark$	Feedback	Documents
	Enterprise Management								
Letterprise Management	Enterprise Name/Register Email/Co	ontact Q	Search						Add
Channel Management	Enterprise Name ≑	Register Email	Status	Frozen ≑	Country/Ar ea \$	Create Date ≑	Creator \$	Options	ø
System Management 🗸	enterprise		active	Frozen		2020/12/02 09:36		C 💼	

### 5.5 Search for Enterprise

Input the Enterprise Name/Register Email/Contact, then click the "Search" button.



Alcatel·Lucent 🕖	Easy Provisioning Server	Channel			English	(English) 🗸	channel $$	Feedback	Documents
≡	Enterprise Management								
Enterprise Management	Enterprise Name/Register Email/Co	ntact Q	Search						Add
Channel Management	Enterprise Name 💠	Register Email	Status	Frozen ≑	Country/Ar ea ≑	Create Date ≑	Creator ≑	Options	ø
■ System Management ∨	enterprise		active	Unfrozen		2020/12/02 09:36		Ľ C ⊕	

# **6. Subordinate Channel Management**

If the channel user has permissions to create subordinate channels, the Channel Management configuration menu will be visible.

### **6.1 Create Subordinate Channel**

New Channel can be created by Channel user.

Alcatel·Lucent 🕖	Easy Provisioning Server   (	Channel			English(	English) 🗸	channel 🗸	Feedback	Documents
⊒	Channel Management								
💄 Enterprise Management	Channel Name/Register Email/Contact	Q	Search						Add
2 Channel Management	Channel Name 🗢	Register Email	Status ≑	Frozen ≑	Country/Ar ea \$	Create Date \$	Creator ≑	Options	ø
📲 System Management 🗸									

Click the "Add" button, then input corresponding information:

- Enterprise Name
- Register Email
- Country/Area
- Contact (optional)
- Phone Number (optional)



Channel Management / A	dd Channel
Account Info	
* Channel Name	Please enter the channel name, maximum 128 characters.
* Register Email	Please enter the email, maximum 50 characters.
Channel Info	
* Country/Area	Please select ~
Contact	Please enter the contact,maximum 50 characters.
Phone Number	Please enter the phone number, maximum 50 characters.
	Allows the creation of subordinate channels
	Save Cancel

### 6.2 Edit Subordinate Channel

Select the subordinate channel, then click the "Edit" button.

Alcatel·Lucent 🅢	Easy Provisioning Server	Channel			English	(English) 🗸	channel 🗸	Feedback	Documents
≡	Channel Management								
Enterprise Management	Channel Name/Register Email/Contact	۵	Search						Add
Channel Management	Channel Name 💠	Register Email	Status \$	Frozen ≑	Country/Ar ea ≑	Create Date \$	Creator \$	Options	ø
<table-of-contents> System Management 🗸</table-of-contents>	sub-channel	ada.wang@ al- enterprise.c om	active	Unfrozen	China	2021/01/25 09:29	channel	Edit	

### 6.3 Reset Subordinate Channel Admin Password

Select the subordinate channel, then click the "**Reset Password**" button to send an email with the reset password link to the enterprise admin's inbox.



	Easy Provisioning Server	Channel			English	(English) 🗸	channel 🗸	Feedback	Documents
Ū.	Channel Management								
Enterprise Management	Channel Name/Register Email/Contact	٩	Search						Add
Channel Management	Channel Name 💠	Register Email	Status \$	Frozen ≑	Country/Ar ea ≑	Create Date ≑	Creator \$	Options	ø
🚦 System Management 🤟	sub-channel	ada.wang@ al- enterprise.c	active	Unfrozen	China	2021/01/25 09:29	channel	Reset Password	

Hello,sub-channel
Please Click The Button Below To Reset the Password
Immediate Reset Reset Link Will Expire In 3 Days, Please Reset In Time
If clicking does not work, please copy the page address below to open it in the browser address bar: <u>https://eps.aledevice.com/#/modifyPassword?type=reset&amp;id=f3e6d3c4-0c33-4ada-8ec0-</u> <u>c2767b0370ae&amp;randomCode=2aa2ed13ba9143df9f3e46eb0f82b101</u>
This is a system email, please do not reply。
About Us Connect Us Copyright 2020 ALE International.All rights reserved in all countries

### 6.4 Freeze/Unfreeze Subordinate Channel

Selects the channel, then click the "Frozen" button.

Alcatel·Lucent 🕢	Easy Provisioning Server	Channel			English	(English) 🗸	channel 🗸	Feedback	Documents
≡	Channel Management								
Letterprise Management	Channel Name/Register Email/Contact	٥	Search						Add
Channel Management	Channel Name 💠	Register Email	Status \$	Frozen ≑	Country/Ar ea \$	Create Date \$	Creator ≑	Options	ø
<table-of-contents> System Management 🗸</table-of-contents>	sub-channel	ada.wang@ al- enterprise.c om	active	Unfrozen	China	2021/01/25 09:29	channel	Frozen	



After the channel user is frozen, the "**Frozen**" button will switch to an "**Unfrozen**" button. All user accounts of this enterprise will become disabled until it is unfrozen.

	Easy Provisioning Server	Channel			English	(English) 🗸	channel $ \smallsetminus $	Feedback	Documents
≡	Channel Management								
Enterprise Management	Channel Name/Register Email/Contact	٩	Search						Add
Channel Management	Channel Name ≑	Register Email	Status ≑	Frozen ≑	Country/Ar ea 🌲	Create Date \$	Creator ≑	Options	٥
H System Management 🗸	sub-channel	ada.wang@ al- enterprise.c om	active	Frozen	China	2021/01/25 09:29	channel	Unfrozen	

### 6.5 Search for Subordinate Channel

Input the Enterprise Name/Register Email/Contact, then click the "Search" button.

Alcatel·Lucent 🕢	Easy Provisioning Server   Channel				English	(English) 🗸	channel $$	Feedback	Documents
⊡	Channel Management								
Enterprise Management	Channel Name/Register Email/Contact	۵	Search						Add
Channel Management	Channel Name ≑	Register Email	Status ≑	Frozen \$	Country/Ar ea \$	Create Date \$	Creator \$	Options	ø
<table-of-contents> System Management 🗸</table-of-contents>	sub-channel	ada.wang@ al- enterprise.c om	active	Frozen	China	2021/01/25 09:29	channel	C Ĝ	

# 7. System Management

### 7.1 User Management

This section describes the management of subordinate users.

Alcatel·Lucent 🕖	Easy Provisionii	ng Server   Chan	English(English) 🗸	channel V Feedb	ack Documents		
≣	User						Add Subuser
🚨 Enterprise Management	User Role						
1 Channel Management	Name	Email	Account	Role	Status	Options	¢
System Management	💄 channel	3@qq.com	channel	admin	active		
	💄 subuser	hubert.lv@al- enterprise.com	Hubert-Sub	user	active	C 2 前	
Syslog					Total	2 10/page > <	1

#### 7.1.1 Add Role

1. Click the "Add Role" button. The "Add Role" interface will appear.

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Alcatel·Lucent 🕖	Easy Provisioning Server	Channel	English(English) ~ channel ~	Feedback Documents
Ū.	User			Add Role
🚨 Enterprise Management	User Role			
💄 Channel Management	Role Name	Description	Options	٥
📕 System Management 🔬	admin	administrator		
	user		2 回	
User			Total 2 10/page	< 1 →

2. Input the role name and description (optional), then configure the role's function and data permissions. Click the "**Save**" button to store the role.

		Add Role		×				
* Role Name								
Description								
* Select Permissions		Function	Data Permission					
	EPS System	System						
	ALL							
	Enterprise Management							
	enterprise n	nanagement add enterprise manag	pement edit enterprise management	edit				
	enterprise_n	nanagement_frozen enterprise_ma	nagement_frozen					
	enterprise_n	nanagement_unfrozen 🗌 enterprise_n	nanagement_unfrozen					
	Channel Ma	anagement						
	channel_ma	nagement_list 🗌 channel_managemen	nt_add 🗌 channel_management_edit					
	channel_ma	nagement_frozen 🗌 channel_manage	ment_unfrozen					
			Cancel	Save				

Menu	Description
Role Name (required)	Input the role name. Role names must be unique.
Description	Input a description of the role.



Select Permissions	Select the necessary function and data permissions. At least one	
(required)	permission must be selected.	

#### 7.1.2 Edit Role

Click the "Edit" button. The "Edit Role" interface will appear.

Alcatel·Lucent 🎻	Easy Provisioning Se	erver   Channel	English(English) 🗸 channe	I ∨ Feedback Documents
Ē	User			Add Role
💄 Enterprise Management	User Role			
👤 Channel Management	Role Name	Description	Options	ö
System Management 🧄	admin user	administrator	Edit	
User			Total 2 10	V/page $\vee$ (1)

#### 7.1.3 Delete Role

Click the "Delete" button, a pop-up window will appear to ask for confirmation.

Alcatel·Lucent 🕖	Easy Provisioning Ser	ver   Channel	English(English) 🗸 channel	<ul> <li>Feedback Documents</li> </ul>
Ē	User			Add Role
Enterprise Management	User Role			
💄 Channel Management	Role Name	Description	Options	¢
📕 System Management 🔿	admin user	administrator	Delete	
User			Total 2 10/p	age v < 1 >



Click the "Confirm" button to execute the operation.

#### 7.1.4 Add Subuser

Click the "Add Subuser" button. The "Add Subuser" interface will appear.



Alcatel·Lucent 🕖	Easy Provisioning Server   Channel				English(English) 🗸	channel 🗸	Feedback Documents
≡	User						Add Subuser
🚨 Enterprise Management	User Role						
🚨 Channel Management	Name	Email	Account	Role	Status	Options	Ø
-	💄 channel	3@qq.com	channel	admin	active		
System Management A	subuser	hubert.lv@al- enterprise.com	Hubert-Sub	user	active	C L 🖻	
User					т	rotal 2 10/page 🗸	< 1 >
Syslog							

Input the Name, Email, and Role, then click the "Save" button to create the subuser.

	Add Subuser	×
* Name		0/128
* Email		0/128
* Role	Select Role	~
	Cancel Save	

Menu	Description
Name (required)	Input the user name.
Email (required)	Input the email address. EPS will send an activation email to the specified address. The email must be unique.
Role (required)	Select a role from the drop-down menu. Subusers cannot be assigned the Admin role.

#### 7.1.5 Edit Subuser

Click the "Edit" button. The "Edit Subuser" window will appear.



Alcatel·Lucent 🕖	Easy Provisioning Server   Channel				English(English) 🗸	channel ~	Feedback Documents
⊑	User						Add Subuser
💄 Enterprise Management	User Role						
💄 Channel Management	Name	Email	Account	Role	Status	Options	ø
Curture Management	💄 channel	3@qq.com	channel	admin	active	Edit	
System Management A	💄 subuser	hubert.lv@al- enterprise.com	Hubert-Sub	user	active		
User Syslog						Total 2 10/page 🗸	< 1 >

#### 7.1.6 Delete Subuser

Click the "**Delete**" button, a pop-up window will appear to ask for confirmation.

Alcatel·Lucent 🎻	Easy Provisionin	g Server   Channel			English(English) 🗸	channel 🗸 🛛 F	Feedback Documents
<b>E</b>	User						Add Subuser
Lenterprise Management	User Role						
Channel Management	Name	Email	Account	Role	Status	Options	ø
System Management	💄 channel	3@qq.com	channel	admin	active	Delete	
	💄 subuser	hubert.lv@al- enterprise.com	Hubert-Sub	user	active	c و 🛅	
User Syslog					Тс	otal 2 10/page v	< 1 >
Тір				×			
Delete th will be de	e subuser, all o eleted, confirm	data under the 1 deletion?	subaccount				
		Cancel	Confirm				

Click the "Confirm" button to execute the operation.

#### 7.1.7 Reset Subuser Password

Selects the subuser name, then click the "**Reset Password**" button. An email with the reset password link will be sent to the subuser's inbox.

Alcatel·Lucent 🕖	Easy Provisioning Server   Channel				English(English)	∽ channel ∽	Feedback Documents
≡	User						Add Subuser
Leterprise Management	User Role						
👤 Channel Management	Name	Email	Account	Role	Status	Options	ø
System Management A	💄 channel	3@qq.com	channel	admin	active	Reset Password	
	💄 subuser	hubert.lv@al- enterprise.com	Hubert-Sub	user	active	こと曲	
User						Total 2 10/page v	< 1 >
Syslog							



### 7.2 Syslog

The Syslog page displays EPS operation logs. Users can filter the syslog by using the filters. Filters include Level, Operations, IP address, Username, and Time.

	Easy Provisioning Se	rver   Channel		English(English)	✓ channel ✓ Feedbac	k Document
E	Syslog					
Enterprise Management		All Levels	<ul> <li>All Operation</li> </ul>	ns ~ Ente	r Username/IP Address	Filter∨
Channel Management	Username	Log Contents	IP Address ≑	Level \$	Operating Time ≑	ø
🚼 System Management 🔿	channel	Enterprise Search	195.81.235.190	Medium	2021-01-25 09:47:43	
	channel	Enterprise Search	195.81.235.190	Medium	2021-01-25 09:44:21	
User	channel	Channel Search	195.81.235.190	Medium	2021-01-25 09:38:22	
Syslog	channel	Frozen Enterprise	195.81.235.190	Medium	2021-01-25 09:38:22	
AboutEPS	channel	Enterprise ResetPassword	195.81.235.190	Medium	2021-01-25 09:34:56	
	channel	Channel Search	195.81.235.190	Medium	2021-01-25 09:32:48	
	channel	Enterprise Search	195.81.235.190	Medium	2021-01-25 09:32:46	

### 7.3 About EPS

Alcatel·Lucent 🕖	Easy Provisioning Server   Channel		English(English) $\sim$ Sample Channel $\sim$	Feedback Documents
Ξ	AboutEPS			
🚨 Enterprise Management	System Version			
💄 Channel Management	Version 2.0.0 • Supported Models and Firmware			
📕 System Management 🔿	Audio device			
User	Model ‡	Minimum Firmware Version ≑	Latest Firmware Version ≑	
System	M3	2.12.04		
Jaiog	M5	2.12.04		
AboutEPS	M7	2.12.04		